

Grievance Redressal Matrix

Details of Designation	Contact Person Name	Address where the Physical Address Location
Customer Care	Harsh Vardhan	A-B 2ND FLOOR, NIRMAL TOWER, 1ST CHOPASNI ROAD, JODHPUR, RAJASTHAN, 342001
Head of Customer Care	Harsh Vardhan	A-B 2ND FLOOR, NIRMAL TOWER, 1ST CHOPASNI ROAD, JODHPUR, RAJASTHAN, 342001
Compliance Officer	Harsh Vardhan	A-B 2ND FLOOR, NIRMAL TOWER, 1ST CHOPASNI ROAD, JODHPUR, RAJASTHAN, 342001
CEO	Harsh Vardhan	A-B 2ND FLOOR, NIRMAL TOWER, 1ST CHOPASNI ROAD, JODHPUR, RAJASTHAN, 342001
Principal Officer	Harsh Vardhan	A-B 2ND FLOOR, NIRMAL TOWER, 1ST CHOPASNI ROAD, JODHPUR, RAJASTHAN, 342001

We aim to resolve all grievances within 07 working days from the date of receipt.
If your grievance is not resolved within this timeframe, you can escalate it to SEBI's SCORES Platform (SEBI Complaints Redress System).
SCORES Portal: scores.sebi.gov.in.
In case you are unsatisfied with the resolution provided through our support or the SCORES platform, you can access the Online Dispute Resolution (ODR) Portal.
ODR Portal: smartodr.in.