**Grievance Redressal Process**

* Clients can seek clarification to their query and are further entitled to make a complaint in writing, orally or telephonically. An email may be sent at \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
* Alternatively, the Investor may call on +91 - \_\_\_\_\_\_\_\_\_\_\_\_\_.
* A letter may also be written with their query/complaint and posted at the below mentioned address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
* The client can expect a reply within 21 days of approaching the Research Analyst.
* In case client is not satisfied with our response they can lodge grievance with SEBI at http://scores.gov.in or may also write to the office of SEBI.
* After exhausting the above options for resolution of the grievance, if the investor/client is still not satisfied with the outcome, they can initiate dispute resolution through the ODR Portal.
* For more details about the ODR mechanism, fees, timelines etc., you may read the master circular released by SEBI titled: "Online Resolution of Disputes in the Indian Securities Market" available at the following link: <https://www.sebi.gov.in/legal/master-circulars/aug-2023/online-resolution-of-disputes-in-the-indian-securities-market_75220.html> .
* Details of Compliance Officer:
* Name
* Contact No.
* Email